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ORIGINAL

## ZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

RECEIVED

**Investigator:** Deborah Reagan **Phone:** (602) 364-0236**Fax:** 2003 AUG 21 P 2:39  
(602) 542-2129**Priority:** Respond Within Five DaysAZ CORP COMMISSION  
DOCUMENT CONTROL**Opinion** **No.** 2003 - 28141**Date:** 8/21/2003**Complaint Description:** 08A Rate Case Items - Opposed/In Favor**First:****Last:****Complaint By:** Mrs. Cecil (Jane)

Fleming

**Account Name:** Mrs. Cecil (Jane) Fleming**Home** (520) 868-3169**Street:** 4195 N. Razorback**Work:** (000) 000-0000**City:** Florence**CBR:****State:** AZ **Zip:** 85232**is:****Utility Company:** Park Water Company, Inc.**Division:****Contact Name:** Patricia O'Connor**Contact Phone:** (602) 789-8080**Nature of Complaint:**

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Customer is strongly opposed to the proposed emergency rate increase. Customer feels if the system had been upgraded several years ago an emergency would not exist now. Customer feels that customers should not have to pay for the company's lack of concern about upgrading the system to accommodate the additional customers.

**Utilities' Response:**

None required.

**Investigator's Comments and Disposition:**

Customer comments entered for the record and for filing with Docket Control. CLOSED

**Date Completed:****Opinion** **No.** 2003 - 28141Arizona Corporation Commission  
DOCKETED

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